Micah Puccio-Ball

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Non-Work Experience

- Developed personal projects in Java such as job automation, basic 2D game, and a Discord Bot.
    - Utilized an SQL database to maintain user information
    - Programmed Discord Bot to increase community interaction
        - Added text-based games
        - Integrated audio playback to be used in voice channels
- Participated in Advent of Code programming challenges
    - Succeeded within 24 hours for 8 of the first 9 days
    - Day 1 completed by 230k participants – Day 9 completed by 75k

Work Experience

November 2019 – Current, Part-Time
Data Entry Specialist - Rare Patient Voice, Remote

- Developed a desktop application for automation
    - Increased profile validation/processing speed by 2x
    - Organized large CSV into a simple GUI
    - Reverse-engineered API
- Analyzed and Validated user profiles
    - Demonstrated proficiency in Microsoft Excel
    - Filtered through data to retain only essential information
    - Processed hundreds of profiles weekly
- Effectively navigated web-based databases
    - Conducted searches, edited entries, and verified user profile integrity
    - Ensured data accuracy

June 2023 – August 2023 Part-Time
Intern - Convergint Technologies LLC, Lake Mary, FL

- Configured servers for integration with security cameras
    - Worked with Windows Server 2012
    - Tailored server setups to meet customer requirements
    - Diagnosed VLAN and subnetting issues
- Assisted in taking inventory of warehouse
- Monitored work orders/contracts

March 2020 – Current – Freelance, Part-Time
A/V Engineer – Various locations: St. Stephen Catholic Church, Banfield Funeral Home, Knights Out Pub

- Hosted Professional Live Streams
    - Grew the YouTube channel from less than one hundred subscribers to over 1.5k
    - Regularly sustained streams presented to 1k concurrent viewers
    - Authored instruction manual
    - Assembled components for a high-quality computer, enhancing production value
    - Provided training to volunteers on equipment usage

January 2019 – October 2019 - Part-Time
Front of House Team Member - Chick-fil-A, Orlando, FL

- Provided excellent customer service
    - Accurately recorded hundreds of customer orders weekly
    - Maintained a tidy work environment to uphold quality standard
    - Demonstrated versatility by seamlessly handling multiple tasks

Education

Bachelor of Science - Information Technology
University of Central Florida– Expected Spring 2024
GPA: 3.621

- Scripting/Languages
    - Java (Proficient) |CSS (Entry Level)
    - C/C++ (Entry Level) | PHP (Entry Level)
    - MySQL (Entry Level) | Linux Terminal
    - HTML (Entry Level) | Windows Batch
    - CSS (Entry Level)
    - PHP (Entry Level
    - Windows Command Line / Linux Terminal